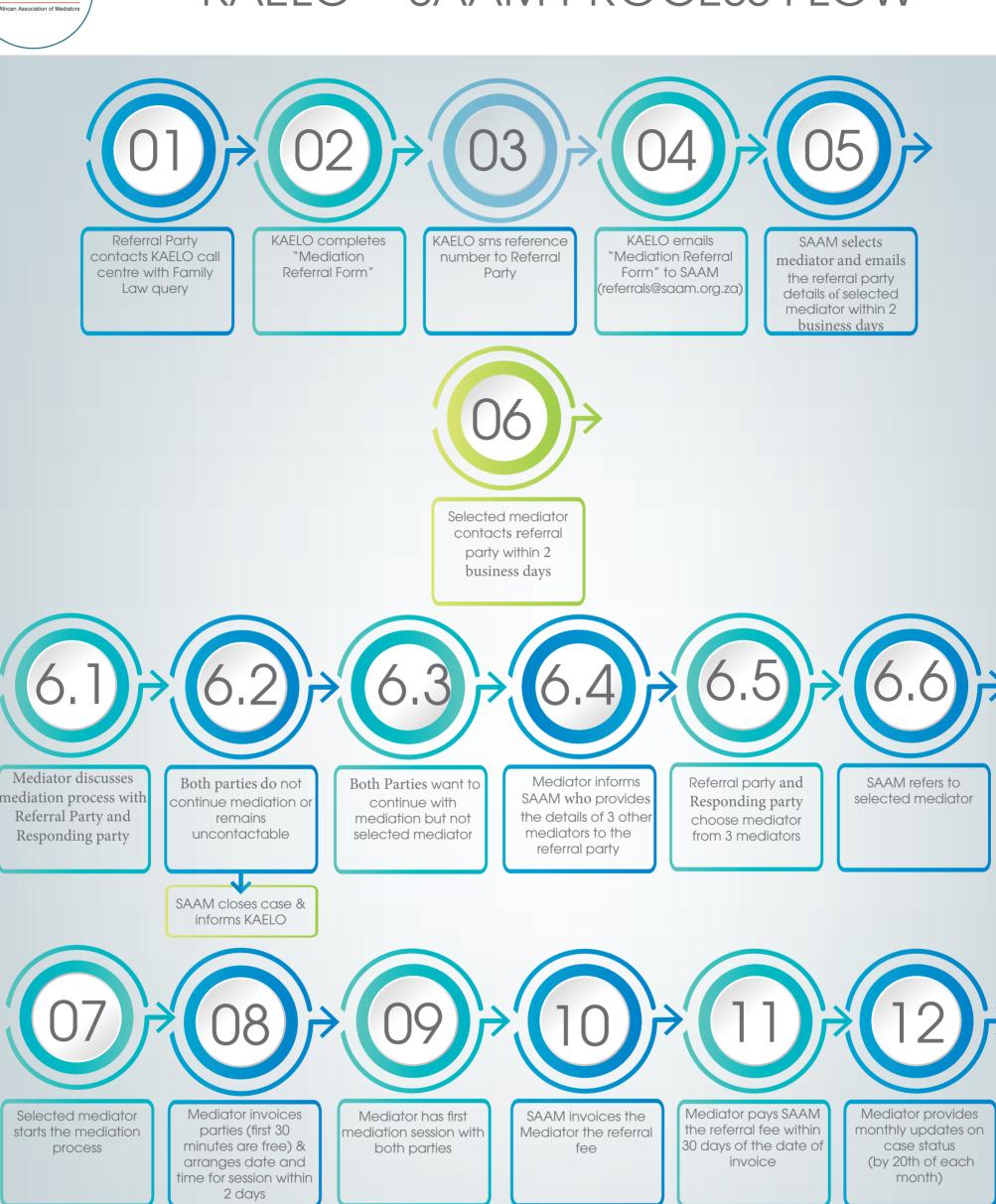


KAELO - SAAM PROCESS FLOW





SAAM provides monthly reports to KAELO on case status

Mediation unsuccessful

Mediator issues
Mediation
Outcome Report
& closes case